

Privacy

OVERVIEW: Hardware Solutions Canada Inc. (“HSC”) is a Canadian wholesale provider of technology products and supply chain management services. HSC sells mainly to and through professional resellers, and not to individual end users. Because HSC sells mainly to resellers, the information collected by HSC is generally limited to business contact information (e.g., the name, title, business address, business telephone number of an employee of an organization) and not information about an identifiable individual (“personal information”) as defined in applicable privacy laws.

This Privacy Policy summarizes the policies of this HSC Web Site (“Site”) regarding the collection, use, and transfer of personal information and regarding security measures HSC employs to protect such personal information. Please read this Privacy Policy carefully to understand how personal information will be treated as you (“You”) make use of this Site.

Please be aware that this Site may contain links to third-party Web sites and that this Privacy Policy does not apply to such Web sites and HSC is not responsible for the privacy practices, content, or conduct related to and on such Web sites. By using this Site, You agree to the terms and conditions of this Privacy Policy.

INDIVIDUAL CONTACT AND CORRESPONDENCE INFORMATION: An individual’s name, address, e-mail address, phone and fax numbers, driver’s license number, credit or debit card number, personal financial information, and other information may be collected by HSC to process an order, ensure compliance with applicable laws, or respond to a request for information about a product/service of HSC. If an individual contacts HSC, we may keep a record of that communication. In addition, if You are a reseller, HSC may collect personal information (e.g., name, address and other contact information) about Your customers who are individuals in order that we may drop ship orders directly to them, at Your request and in compliance with applicable laws.

RESELLER FEEDBACK: When You as an individual complete surveys or provide us with feedback, we may collect Your personal information and use it to improve our service or offerings.

Before any of the above-noted personal information is collected by HSC from an individual, the individual will be told the purpose for which the information will be used and have the option to refrain from providing such information to HSC. If such personal information is required to fulfill the purpose, however, and the individual decides not to provide such information, the individual will not be able to fully use the features of the Site or certain services offered by HSC. If You are a reseller who provides personal information of an individual to HSC to provide a service, You agree to collect such personal information and disclose it to HSC only in accordance with applicable laws.

USE, DISCLOSURE, TRANSFER AND HANDLING OF PERSONAL INFORMATION: You hereby agree that HSC may collect, use, store, maintain, transfer, and delete Your personal information and the third party personal information provided to HSC in accordance with this Privacy Policy. HSC will release personal information to its affiliates, third party leasing companies, shipping companies, suppliers, manufacturers, payment processors, marketers, insurance companies, and any company to whom HSC has outsourced its business functions in order to process Your orders, provide credit, perform marketing activities, process customer service claims, and ensure that HSC is complying with applicable laws, including without limitation, United States export laws, rules and regulations. In all other cases, we only disclose the personal information with Your express consent, unless (i) releasing such information is otherwise required by applicable law, statute, regulation, ordinance, or court order or (ii) HSC has reason to believe that disclosing such information is necessary to identify, contact, or bring legal action against someone who may be causing injury to or interference with (either intentionally or unintentionally) HSC's rights or property, other HSC users, resellers, or anyone else that could be harmed by such activities.

Hardware Solutions reserves the right to use non-personal and aggregated information (information that is not individually identifiable). Such aggregate uses could include, but are not limited to improving the operation, quality and security of the Site and product and service offerings and otherwise meeting HSC's marketing and business objectives.

ACCESSING, MODIFYING, OR REMOVING PERSONAL INFORMATION: If You are an individual, upon request, You shall have reasonable access to personal information that we collect about You. If the information provided by You changes or becomes inaccurate, You may send us an e-mail or written request to the coordinates below if You would like HSC to update or delete Your personal information or withdraw Your permission to use the personal information.

TECHNICAL INFORMATION: HSC uses Your technical information, such as Your IP address, to identify technical difficulties and evaluate traffic patterns and usage of this Site. We also use cookies to make our Site more user friendly, and to personalize the content that is delivered to You.

INFORMATION SECURITY AND INTEGRITY: When You provide personal information to HSC using the Site, such information is stored in electronic form on secure servers located in Canada. HSC takes reasonable steps to protect Your personal information from loss, misuse, or other unauthorized uses, and to remove Your personal information when it is no longer required for its intended purposes. HSC cannot, however, guarantee that loss, misuse, or unauthorized use will never occur (e.g., that someone will not overcome our security measures), and makes no representations or warranties to this effect.

CHANGES TO THE PRIVACY POLICY FOR THIS SITE: HSC reserves the right to change this Privacy Policy from

time to time and at its sole discretion. If the Privacy Policy for this Site changes, the revised policy will be posted at the Privacy Policy link on this Site's home page. Any material changes in the Privacy Policy will be brought to Your attention when You next log in.

This Privacy Policy was last updated May 4th, 2011

CONTACT US: If You have any questions, comments, complaints or concerns or require more information about this Privacy Policy, about how Hardware Solutions manages personal information or responds to complaints, or about how personal information are being used, please contact:

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